

Curriculum Vitae

- | | | |
|--------------------------|------------------|---|
| 1. Family name: | TRUTNEV | Certified Information Systems Auditor (CISA), PMP, |
| 2. First names: | Dmitrii | PRINCE2® Practitioner, PRINCE2® Agile Practitioner, |
| 3. Date of birth: | 20 December 1961 | PeopleCert Approved Trainer |
| 4. Nationality: | Russian | E-mail: trutnev@isaudit.ru, trutnev@egov-center.ru |
| 5. Civil status: | Married | Mobile: +7 921 939-73-93 |
| 6. Education: | | Pushkin, Glinki 20/7-5, St.Petersburg, 196601, Russia |



Institution [Date from - Date to]	Degree(s) or Diploma(s) obtained:
ITMO University St. Petersburg, Russia [08/2014 – 07/2018]	Postgraduate Diploma in Computer Science and Engineering
Independent Educational Institution SPb Telecommunication Center, St.Petersburg, Russia [10/2015-11/2015]	Retraining diploma in Enterprise Architecture Teaching at Universities
CUPE (Change Using Project Environments), UK [09/2015]	Certificate - PRINCE2® Agile Practitioner
CUPE (Change Using Project Environments), UK [01/2015]	Certificate – Agile Project Management Foundation
True Solution Inc. Amsterdam [03/2014 – 04/2014]	Certificate – PMP (Project Management Professional)
Elzas Consultancy, Prague CZ [01/2013 – 01/2013]	Certificate - PRINCE2® Practitioner (Project in Controlled Environment)
Europa Media Trainings, Balaton, HU [06/2013-06/2013]	Certificate -European Funding Academy 2014-2020 Summer Edition
ITMO University St. Petersburg, Russia [01/2011 – 12/2011]	Retraining diploma in e-Governance development
ITMO University St. Petersburg, Russia [03/2010 – 05/2010]	Certificate of Professional Development - “Project Management in High School”
ISACA-USA - KPMG Moscow, Russia [03/2008 – 03/2008]	“IT-Governance implementation on the base of COBIT® and Val IT®”
Grenoble Ecole de Management, France - [09/2004 - 06/2005]	Certificate of Consultant in Strategy of Information Systems (With honour)
St. Petersburg State University, Russia [12/2004 – 06/2005]	Retraining diploma in Information Systems Deployment Planning and Analysis
ISACA-Russia, KPMG, Moscow, Russia [05/2003 – 06/2003]	Certificate - Certified Information System Auditor – (CISA)
Manchester University, UK [04/1997 - 07/1997]	Certificate - Development of IT training and services for SMEs
SDA Bocconi, Milan, Italy [02/1993 – 11/1994]	Certificate - Faculty Training Programme “Strengthening of the International Management Institute of St.Petersburg (IMISP) Faculty”
Henley Management College, UK [06/1992 – 08/1992]	Certificate – individual traineeship in Information Systems Management
Admiral Makarov State Maritime Academy (former Higher Engineering Marine College), St.Petersburg, Russia [08/1979 – 07/1984]	Master’s degree in Radio Engineering

7. **Language skills:** Indicate competence on a scale of 1 to 5 (1 - excellent; 5 - basic)

Language	Reading	Speaking	Writing
English	1	1	1
Russian	Native		

8. **Membership of professional bodies:** Information Systems Audit and Control Association (ISACA), International Federation for Information Processing (IFIP WG 8.5); Northwest Resource Centre on e-Governance and Public Administration (Member of Council); e-Development Partnership in the North-West of Russia (PRIOR NW, Member of Council); St. Petersburg CIO Club (Member of Council), Project Management Institute (PMI).
9. **Other skills:** Excellent command of oral and written English. Excellent analytical, reporting and drafting skills. E-governance policy and capacity assessment and shaping attainments. Proven skills in assessing, planning and forecasting the political, social and economic impacts of e-governance and public e-services implementation projects. Strong project management, organisational, negotiation and conflict management skills proven in international and multicultural environment. Excellent skills in the use of change management techniques for administrative/business processes re-engineering. Perfect skills in training needs assessment, curricula design and delivery to non-technical citizens, civil servants and business people. Exceptional communication written and verbal skills. Fully computer literate.
10. **Present position(s):** (1) Deputy Director, e-Governance Centre of ITMO University (St.Petersburg National Research University of Information Technology Mechanics and Optics), Russia; (2) General Director, Infotechnica LLC., St.Petersburg, Russia.
11. **Years within the firms:** (1) ITMO University - 13, (2) Infotechnica LLC. – 20.
12. **Key qualifications:**
- Certified Project Manager (Project Management Professional (PMP), PRINCE2® Practitioner, PRINCE2® Agile Practitioner, AGILE). PeopleCert Approved Trainer and Invigilator.
 - Certified Information Systems Auditor (CISA since 2003, ISACA Platinum Level Member);

Curriculum vitae

- 37 years of professional experience in ICT systems development (IS analysis, strategic planning, design, development, implementation, effectiveness and generated Public Value planning and evaluation);
- 30 years of professional training experience (training needs assessment, capacity building plans development, curricula design and trainings delivery in the areas of digital literacy, IS Management, Administrative/Business process reengineering, Architectural approach implementation, e-Governance implementation, ICT Project Management);
- 19 years of experience in participation, project and team managing multi-partner development/cooperation projects: 13 EU and US-funded projects (FP7, TACIS, EuropeAid, USAid, ENPI).
- 19 years of experience in large scale IT projects management. >20 regional and national wide state-funded projects related to the Public Service reform support (the society's e-requirements and e-readiness analysis, e-services and e-Governance Implementation Strategies development, institutional capacity building, analysis of the beneficiaries' requirements, architecture design, development of technical specifications, IT-systems implementation, change management, benefits assessment, etc.);
- 18 years of practical experience in Information Systems Audit (assessing legal and stakeholder requirement in large private and government institutions, rendering their management effectiveness and efficiency evaluation);
- 17 years of experience in public administration and private companies digitalisation (administrative/business function analysis, (re)design and development of e-Governance solutions and e-services);
- 16 years of professional experience in e-Governance development policy elaboration and evaluation, assistance provision to government structures in legislative framework improvement for the successful e-government and public e-services development plans implementation;
- Familiarity with EU procedures and instruments, EU digital Agenda, EU policy and regulatory framework in digitization, EU Digital Single Market.
- Relevant professional experience as an EU-funded projects evaluation expert.
- Strong familiarity with EC project cycle management and logical framework analysis as well as with PRAG.
- Proven practical experience in the application of the best business principles, best practices and international standards in IS management and interoperability to digitalisation of public institutions (COBIT, ITIL, ValIT, ISO 38500/27000/17799/19011, European Interoperability Framework, OECD/SIGMA, UN/EDIFACT, etc.);
- Profound knowledge of international standards and architectural approaches for e-Governance design and implementation (e-GMS, e-GIF, SAGA, FEAf, CGI, So-Gov, i2010 e-Government Action Plan, the Quality Model of e-Government Services, TOGAF, ISO27001, etc.);

Specific experience in the regions:

Country	Date from - Date to
Armenia, Belorussia, Kazakhstan, Kirgizstan	09/2018-12/2018 Study of international best practices, standards and methods used for the codification, identification and classification of products and services. Development of the codification system concept for its use in the Eurasian Economic Union under the order of the Eurasian Economic Commission.
Turkmenistan	11/2016-12/2016 EuropeAid project "Support to the Long Term Strategic Economic Development and Private Sector Development in Turkmenistan"
Estonia	06/2013-12/2014, ENPI CBC Programme, "Increasing capacity of local authorities in providing e-services in Ida-Virumaa-Leningrad oblast cross-border areas"
Jordan	06-07/2012-UNDP project "Training of Trainers programme for Kurdistan Region on e-Governance"
Armenia	12/2011-01/2012 1.External assessment of the proposals submitted under the tender procedure "Transactional e-Governance Development in Armenia" based on the Terms of Reference
Turkmenistan	08/2011-11/2011 06/2012: USAID project "Governance Strengthening Project in Turkmenistan"
CIS Countries	02/2011-12/2011 "Understanding e-Government Development Barriers in CIS Countries and Exploring Mechanisms for Regional Cooperation" – IIST UN University & ITMO University joint research project
Turkmenistan	08/2010-11/2010 EU-funded project "Support to the modernisation of the Education System in Turkmenistan"
Russia	02/2009-08/2009 "Best e-Gov practices case studies bank development" – the project of the National Research University
Russia	09/2009-12/2009 "Standardisation and dissemination of approaches to improve the skills of civil servants in the use of modern IT and e-Government technologies" under the order of the Federal Agency for Education
Russia	11/2008-02/2009 Analysis of the Federal target program "e-Russia" results for Administrative reform of the Russian Federation program's website by the order of Ministry of Economic Development
Russia-Finland	12/2002-12/2004 Northern Dimension ICT Development Network – TACIS Cross border co-operation project
UK	04/1997-07/1997 St.Petersburg Enterprise Education Programme development, Manchester University (UK),
Italy	02/1993-11/1994 TACIS MBA training project "Strengthening of the IMISP Faculty", SDA Bocconi, Milan, (Italy)
Russia	Permanent job: State Maritime Academy (1984-1991), International Management Institute (1991-2005), Infotechnica Co.Ltd, (2002-present), eGov Center of ITMO University (2009-present)

13. Professional experience

Date from - Date to	Location	Company & reference person (name & contact details)	Position	Description
01/2022 - 03/2022	Leningrad Region, Russia	Deputy Head of the Digital Development Committee of the Administration of the Leningrad Region, Russia, Alexander Klechikov. +7 905 260-00-40, av_klechikov@lenreq.ru	Key Expert	Evaluation of the results of the implementation of the State Program of the Leningrad Region "Digital Development of the Leningrad Region" for 2021 and elaboration of proposals for its improvement for the period 2022-2024. Organization of the analytical work of an expert group of representatives of involved committees of the Leningrad Region Administration, business, academic community and civil society with regulatory and reporting documents, preparation of an expert opinion outline, presentation of the results and organization of their public discussion, finalization of an expert opinion, including recommendations for improving the structure and content of the Digital Development Program of the Leningrad Region.
10/2019 - 12/2021	St. Petersburg, Russia	Häme University of Applied Sciences, Hämeenlinna, Finland, Marina Weck, OSIRIS Project Manager. + 358 50 3457 324 Marina.Weck@hamk.fi	Key Expert	INTERREG BSR Project #R080 «Supporting Smart Specialization Approach in Silver Economy for Increasing Regional Innovation Capacity and Sustainable Growth» (OSIRIS, 2.8 M €) Organization, coordination and field research of specific knowledge assets of the main actors of the Silver Economy in Northwest Russia. Creation and testing of the Silver Economy knowledge management model in order to optimize the processes of involving older people in the sustainable development of the region.
08/2019 - 12/2021	NW Region of Russia	University of Rostock, Rostock, Germany Ellen Hausteine, Project Coordinator. +49 381 498-4421 ellen.hausteine@uni-rostock.de	Coordinator of the Russian project partners	INTERREG BSR Project #R084 "Empowering Participatory Budgeting in the Baltic Sea Region" (EmPaci, 3.2 M €) Study and use of the best world practices of Participatory Budgeting (PB) to improve democratic processes, financial management, quality of citizen's life at the municipal level. - Organization of collection, study and systematization of knowledge and practices of Participatory Budgeting from around the world in coordination with project partners from Germany, Poland, Finland, Latvia and Lithuania. - Adaptation and application of PB best practices in three pilot municipalities in St. Petersburg, Leningrad Oblast and the Republic of Karelia. - Study of specific conditions; creation, implementation and testing of PB administrative processes in pilot municipalities (informing and involving citizens, collecting initiatives, checking the feasibility of initiatives, voting for initiatives, monitoring the implementation of selected initiatives). Assisting in the development and approval of the necessary regulations. - Testing various e-participation tools and examining their effectiveness and efficiency in comparison with traditional offline citizen's engagement tools. - Generalization and systematization of the experience gained during piloting, jointly with all project partners, and its wide dissemination through publications and videoconferences and seminars.
09/2018 - 12/2018	St. Petersburg, Russia	e-Governance Centre of ITMO University, St. Petersburg, Russia Andrey Chugunov, Director Chugunov@itmo.ru +7 812 457-17-96	Project Manager	Development of the codification system concept for its use in the Eurasian Economic Union under the order of the Eurasian Economic Commission (0.15 M €). - Project management and subcontracting with partners from Armenia, Belarus, Kazakhstan and Kyrgyzstan. - Organization of the study of best practices in the application of standards and methods of codification, identification and classification of products and services in the world and in the republics - members of the Eurasian Economic Union. - Development of the Concepts and proposals for improving the organisational and regulatory framework for the use of a common classification system
11/2016 - 12/2016	Ashgabat, Turkmenistan	NIRAS, Poland, Bartosz Wojciechowski, Project Director. +48 22 583 96 96 bwo@niras.com	International STE in MIS	EU-funded project "Support to the Long Term Strategic Economic Development and Private Sector Development in Turkmenistan" (EuropeAid CTR 2013/331-659, 3.2 M €) - Assessment of the existing MIS systems and web-portals of the Ministry of Economic Development and of the Institute of Strategic Planning and Economic Development of the Government of Turkmenistan (ISPED) and elaboration of recommendations for their further development.
05/2016 - 09/2016	Leningrad Region, Russia	e-Governance Centre of ITMO University, St. Petersburg, Russia Andrey Chugunov, Director Chugunov@itmo.ru +7 812 457-17-96	Project Manager	Monitoring and Assessment of the Leningrad Region Administration's MIS and MIS development project management practices within the framework of the "eGovernment Development in the Leningrad Region" Regional program (0.1 M €). - Examination of the State and Regional e-governance strategies and programs for their ability to achieve their political, social and economic goals. - Analytical support for processes of reengineering administrative processes and migration to new IT architectures. - Creation and introduction of an application for e-services implementation projects performance monitoring.

Date from - Date to	Location	Company & reference person (name & contact details)	Position	Description
10/2013 – 09/2016	Berlin, Germany	Fraunhofer-FOCUS, Diana POLEWKA, Project Officer, +49 2241 14-1575 diana.polewka@izb.fraunhofer.de	Researcher, Team Manager on behalf of ITMO University	EU FP7 PolicyCompass Project - Development a research prototype of an easy-to-use, highly visual and intuitive tool for modelling and forecasting of socially important processes on the basis of Open Data and statistics. (FP7-ICT 612133, 2.7 M €) - Development scenarios for Fuzzy Logic Cognitive Maps-based models use in public administration and testing them with the use of the PolicyCompass platform - Contribution to defining Policy Compass methodology and requirements to statistical data (Eurostat, EDIFACT, SDMX, etc.) - Organisation and execution of pilot scenarios in Russia with the use of data from the Federal State Statistics Service
10/2013 - 02/2014	St. Petersburg, Russia	World Bank's ICT Sector Unit Oleg Peterov, opetrov@worldbank.org	Researcher	Provision of substantive inputs to the structure and contents of the E-Government Leadership Consultations Program with a view to maximising its capacity-building impact and relevance for the participating Russian officials (0.03 M €).
07/2013 - 2014	Koblenz, Germany	Universitaet Koblenz-Landau Prof. Dr. Maria A. Wimmer wimmer@uni-koblenz.de +49 261 287 2646	Researcher, Team Leader on behalf of ITMO University	EU FP7 eGovPoliNet Project - Ensuring effective use of ICT for international multi-disciplinary community (0.8 M €) - Professional Community Building - Architectural and system approaches use in public sector analysis and elaboration of recommendations on further improvement of e-Governance development. - Dissemination of eGovPoliNet research and practice amongst public governance and policy modelling stakeholders in Russia and CIS
06/2013 - 12/2014	Tallinn, Estonia	e-Governance Academy Foundation, Arvo Ott, President, info@ega.ee +372 6411313	Researcher, Team Manager on behalf of ITMO University	ENPI CBC Programme, "Increasing capacity of local authorities in providing e-services in Ida-Virumaa-Leningrad oblast cross-border areas" (0.8 M €) - National document flow, e-signature procedures, related administrative processes and legislative frameworks analysis and the roadmap for their optimisation preparation. - Preparation of Technical Specifications needed to build Web portals for legitimate cross-border electronic workflow, evaluation of bids, contracting, risk management. - Cross-border legitimate electronic workflow and related local regulations implementation.
05/2013 – 09/2013	Vologda, Russia	e-Governance Centre of ITMO University, St. Petersburg, Russia Andrey Chugunov, Director Chugunov@egov-center.ru +7 812 457-17-96	Project Manager	Development of the "Information Society Development Strategy in the Vologda region up to 2025" (0.02 M €). - Evaluation of the current status and trends of the information society development processes in the Vologda region - Formation of strategic goals and priorities for the Information Society development. Analysis of the related risks and the Risk Management Plan elaboration. - Analytical assessment of the public IT infrastructure and development of proposals to improve its ability to support the Information Society development in the Vologda region. Proposal of the regional electronic government target architecture - Evaluation of socio-economic effects of the implementation of the Information Society Development Strategy
05/2013 – 10/2013	Saransk, Russia	e-Governance Centre of ITMO University, St. Petersburg, Russia Andrey Chugunov, Director Chugunov@egov-center.ru +7 812 457-17-96	Project Manager	Development of state program of the Republic of Mordovia "Shaping the Information Society in the Republic of Mordovia in the period up to 2018" (0.03 M €). - Audit of Regional Administration's MIS in the Republic of Mordovia. Identification of problems and areas for priority development; - Analysis of the main stakeholders' needs and risk appetite related to the creation of a modern e-governance architecture containing unified web-portals, databases, applications and interdepartmental communication system - Proposal of the regional electronic government target architecture. - Regional e-Government development policy shaping and the State Program for Information Society in the Republic of Mordovia drafting
06/2012 – 07/2012	Amman, Jordan	UNDP-Iraq, Abeer Fawaer e-Governance Project Manager Phone no: 00962 6 5608330 abeer.fawaer@undp.org	Individual Contractor	"Training of Trainers programme for Kurdistan Region on e-Governance" - Design and development of the course curriculum, syllabus, handouts, case studies and group exercises. - Conduct the training of trainers workshop and lead the development of e-governance curriculum for Kurdistan region - Support and guidance to the pilot roll-out-trainers
12/2011 – 01/2012	Yerevan, Armenia	Astec Global Consultancy Ltd. Seamus McCann Project Coordinator. +353 1 6618950 askus@astecglobal.com	Senior Expert - Assessor	Assisting the EU Delegation to Armenia with the evaluation of the tenders received - Provision of an objective and balanced assessment of the received tender "Transactional e-Governance Development in Armenia" - A detailed study of e-Governance and e-Documentation situation in Armenia, evaluation of received tenders in terms of their compliance with the interests and needs of Armenia and Contribution to the tender evaluation report

Date from - Date to	Location	Company & reference person (name & contact details)	Position	Description
10/2011 – 12/2011	Leningrad Region, Russia	e-Governance Centre of ITMO University, St. Petersburg, Russia Andrey Chugunov, Director Chugunov@egov-center.ru +7 812 457-17-96	Project Manager	“Monitoring of eGovernment Development in Leningrad Region”. State contract with the Administration of Leningrad Region. (0.07 M €) - Audit of state information systems created within the framework of the regional program “eGovernment Development in Leningrad Region”. - Analytical assessment of the current e-government development projects and their Technical Specifications. - Assessment of current e-gov projects results, risks, impact factors and causes of deviations from the planned objectives. - Development of recommendations on the composition and content of further projects and favourable conditions for their realisation
08/2011 – 06/2012	Ashgabat, Turkmenistan	The QED Group, LLC, (USA) Dinara Iunusalieva, Prg. Manager diunusalieva@qedgrouppllc.com +1-202-521-1928 (direct)	E-Governance Specialist	USAID Project “Governance Strengthening Project in Turkmenistan” (2.7 M €). - Design and deliver two-day workshop on E-governance and electronic document workflow for representatives of Government institutions. - Design and deliver two-day Training-of-Trainers seminar for representatives of local public organisations on the fundamentals of electronic governance
02/2011 – 04/2011	Moscow, Russia	Analytical Center of the RF Government Irina Matasova, Deputy Chief of working with ext. experts matasova@cea.gov.ru +7 (495) 632 97 35	ST Expert	Progress monitoring and assessment in implementing the project “Electronic Government” by the Government of the Russian Federation - Evaluation of the IT-projects mid-term planning in terms of the strategic objectives of the country - Conformity assessment of the IS-development techniques and methods employed against the best international practices and standards - Public IS development project risks identification and assessment
12/2010 – 02/2011	Voronezh, Russia	e-Governance Centre of ITMO University, St. Petersburg, Russia Andrey Chugunov, Director Chugunov@egov-center.ru +7 812 457-17-96	Project Manager	eGovernment Architecture planning. The state contract with the Administration of Voronezh region. (0.14 M €). - Analysis of information needs, design of e-Gov architecture optimised to deliver web-based public services in the One Stop Shop mode. - Evaluation of the readiness of government departments to e-governance implementation. - e-Gov infrastructure architecture design and Technical Specifications preparation - Consistency analysis of the existing state information infrastructure to the requirements of federal law on the provision of public services in electronic form.
08/2010 – 11/2010	Ashgabat, Turkmenistan	IBF International Consulting SA (Belgium) Heikki K. Auvinen, Team Leader (TL), auvine@hotmail.com	ST Senior Expert in Function analysis	EU-funded project “Support to the modernisation of the Education System in Turkmenistan” (EuropeAid/12751/C/SER/TM, 1.5 M €) Function analysis of the educational sector in Turkmenistan; - Elaboration of recommendations for improvement of the organisational, functional and procedural structures of management of the education system in Turkmenistan; - Development of recommendations to enhance preparedness (institutional, regulatory, technological, information, personnel) of the Ministry of Education of Turkmenistan to implement e-government solutions
05/2010 – 09/2011	Moscow, Russia	GDSI Limited (Ireland) Jean-Jacques KUDELA Team Leader jjkudela@hotmail.fr +7 495 65 19 10 (Russia)	Key Expert	EU-funded project “Support to e-Government in the Russian Federation – Government-to-citizens electronic services” (EuropeAid/126204/SER/RU, 2.0 M €) - Assistance in analysis, redesign and implementation of improved administrative processes within the framework of the public administrative reform effectuation and e-services introduction in 3 pilot regions (Petrozavodsk, Kaliningrad, Vologda); - Provision of support for interagency interoperability improvement on the base of international standards and regulations application - Methodological and analytical advisory support for e-Government services development projects initiation in 3 pilot regions; - Training needs assessment, curricula design, training courses organisation and delivery to more than 1000 top-level civil servants.
09/2010 – 12/2011	St. Petersburg, Russia	e-Gov Centre of ITMO University, St. Petersburg, Russia Andrey Chugunov, Director Chugunov@itmo.ru +7 812 457-17-96	Project Manager	“ Development of a new concept of Continuation of Vocational Education and Training (VET) in the area of e-Governance for civil servants ” by order of the Ministry of Education of the Russian Federation (0.2 M €). - Study of best international practice of Vocational Education and Training - Analysis of educational needs arising from the transition to e-governance - Development of a new concept of Continuous Vocational Education and Training in the area of e-Governance for civil servants

Date from - Date to	Location	Company & reference person (name & contact details)	Position	Description
06/2009 - present	St. Petersburg, Russia	e-Governance Center of ITMO University, St. Petersburg, Russia Andrey Chugunov, Director Chugunov@itmo.ru +7 812 457-17-96	Deputy Director	Organisation of ongoing e-Governance Center's activity aimed at: - Development of the e-Governance Center and the Master's program "Management of Public Information Systems" - Initiation and management of research/development/educational projects in the area of e-Governance and Information Society development both national and international (Supported by EuropeAid, USAid, FP7, H2020, Interreg, etc.). - Provision of analytical support to legislative e-Governance initiatives in regions of Russia - Set up and management of network of excellence in the area of e-Governance
02/2009 - 06/2009	Republic of Karelia, St. Petersburg, Russia	E-Development Partnership in the North-West of Russia (PRIOR NW) Andrey Chugunov, Director avc@prior.nw.ru, +7 812 328-5661	Member of Council, Senior Expert	Participation in the coordination and operational activities of the Partnership: - Development of the regional target program "Improvement of the quality of public and municipal G2B and G2C services in Republic of Karelia". - Standardisation and dissemination of approaches to improve the skills of civil servants in the use of modern IT and e-Gov technologies - Elaboration of recommendations on regional legislation adaptation to e-services provision by the order of Ministry of Economic Development.
09/2005-06/2007	St. Petersburg, Russia and 4 regions in NW of Russia	INTEGRATION-IKESOL Jean-Jacques KUDELA Team Leader kudela@free.fr +33 1 49 74 93 23	Senior Key expert in training	EU-funded project: "Development of Internet Based Interactive Government to Business Services in Northwest Russia" (EuropeAid/117226/C/SV/RU, 2.7 M €) - Identification of legal changes required for introduction of e-gov systems and participation in the processes of public administration reform legislative frameworks development in relation with G2G, G2B and G2G services introduction; - Function analysis (completeness and accessibility of information, procedures, regulations and personnel) of the administration's (St. Petersburg, Novgorod, Petrozavodsk, Archangelsk) readiness to provide services in electronic form. - Identification of further e-gov priorities, e-Government development policy evaluation and shaping; - Civil servants training needs assessment, policy advice and Curricula development in the area of e-Gov, ICT-enablers and effective G2B and G2C services development. Conducting a series of training courses for civil servants (in total more than 500 civil servants).
09/2006 - 12/2007	St. Petersburg, 9 regions in NW of Russia	Finnish Consulting Group Maija Kaltakari, Project Director, Maija.Kaltakari@fcg.fi +358 10 409 4380	Senior Long term Expert in training in IS-management	E-Skills for Russian SMEs Phase II (EuropeAid/122200/C/SER/RU, 3.0 M €) - Management of 20 regional-level projects of IS audit, IT-strategy preparation and ICT application plans development for SMEs and Local Administrations (from environment and capacity analysis and strategy development to tender dossier preparation stage). - Intensive training courses on IT-Strategy development and successful implementation delivering to regional consultants (more than 200 participants) in four pilot regions
09/2004 - 06/2006	St. Petersburg, Russia and Novgorod	Integration Team Leader V. Golovanow vlagolo@gmail.com +334 7227 8772	Senior Long term expert in IS management training	E-Skills for Russian SMEs Phase I (EuropeAid/115476/D/SV/RU, 3.0 M €) - Carrying out IT-audits and IT-strategy development and implementation for more than 50 SMEs. - Training needs assessment, localisation of EU Curricula and training materials. - Lecturing the specific e-skills courses, coaching.
12/2002 - 12/2004	Finland - St. Petersburg, Russia	INTEGRATION International Management Consultants GmbH (Germany), Tom Hultin, Team Leader, tom.hultin@mannel.fi +358-5-610 6100	ST expert in IS Management and Management Agency Co-Director	Northern Dimension ICT Development Network (TACIS TSPF/0302/0154) (0.9 M €). - ICT, Information Society and e-Government policy evaluation, shaping and provision of assistance in execution aimed in the use of ICT tools in public administration, administrative function analysis, (re)design and development of e-Government solutions and e-services, transformation of business and administrative processes into e-governance supported, writing Technical Specification for e-Governance applications; - Design and implementation of IT-supported reform measures within the public sector; - Identification of legal changes required for introduction of G2G, G2B and G2G services introduction.
11/2002 - present	St. Petersburg, Russia	Infotechnica Co. Ltd Dmitry Trutnev General Director office@isaudit.ru +7 921 939 7393	General Director	Maintenance operations of Infotechnica Co. Ltd aimed at implementing: - Carrying out of information system management audits (ISO 19011) for all kind of organisations; - Consulting in IT-Governance (ISO 38500), IS management and IT-strategy development (CobIT), and draft of technical specifications. - Advice and support on the implementation of information systems management in accordance with CobiT, ITIL, ISO 20000, ISO 27000, etc. - Organisation and conduct of authorised courses and certification exams Project Management (PRINCE2, PMBOK, Agile, etc.)

Date from - Date to	Location	Company & reference person (name & contact details)	Position	Description
04/1997 - 07/1997	St. Petersburg, Russia	Manchester Business School (UK) Ray Oakey, Professor of Business Development. Tel: +44 (0) 161 306 1320	Researcher and trainer in ICT implementation	International project: St. Petersburg Enterprise Education Programme (project funded by St. Petersburg Administration, Know-How Fund (UK) and the Manchester University (UK)) - Researcher and developer of training courses on effective ICT use in business - Development of consulting services in ICT implementation for SMEs in St. Petersburg
11/1991 - 07/2005	St. Petersburg, Russia	International Management Institute of St. Petersburg Sergey Mordovin, President mordovin@imisp.ru +7 812 325 1919	Senior Lecturer in Information Systems Management	International Management Institute of St. Petersburg (IMISP) - Senior lecturer in Information Systems Management (MBA and requalification programs). - Customers training needs assessment, capacity building plans development, curricula design and trainings delivery in the areas of IS Management - Head of IS Department 1993-2002: Planning and administration of educational process. - Chief Information Officer duties execution (Institute's demand in IT analysis, IT-development planning, IT purchasing, implementation and maintenance management).
09/1984 - 10/1991	St. Petersburg, Russia	State Maritime Academy Ivan Kostylev, President Tel: +7 812 444-2515	Radio Engineer	State Maritime Academy, Automation and Computer Engineering Department - Participation in R&D projects of ICT application to increase the efficiency of ship machinery and improve effectiveness of shipping companies' management - Customers Information needs analysis, strategic planning, design, Technical Specifications preparation, development and implementation of ICT solutions, acting as liaison between beneficiaries and programming teams;

14. Other relevant information (e.g., Publications):

- **Trutnev D.**, Vidyasova L., Factors Influencing Trust in Smart City Services// EGOV-CeDEM-ePart 2019 Conference Proceedings – 2019 Springer LNCS 11685 Pages 353-365.
- **Trutnev D.**, Vidyasova L., Evaluation of government information systems effectiveness: the case of e-participation portals in Russia// EGOV-CeDEM-ePart 2018 Conference Proceedings – 2018 Springer LNCS Series 2018.
- **Trutnev D.**, Evaluation of the effectiveness of public information systems: experience in applying the value-oriented approach // Information resources of Russia. - 2017. - № 6. - P. 2-5.
- **Trutnev D.**, Evaluation of the effectiveness of public information systems: approaches and method // Information resources of Russia. - 2017. - № 3. - P. 34-36.
- **Trutnev D.**, Vidyasova L., Chugunov A. Program overview of e-government development within the Eurasian economic union: Progress, challenges and prospects // International Journal of Electronic Governance, Volume 8, Issue 3, 2016, Pages 265-282, DOI: 10.1504/IJEG.2016.081384, ISSN: 17427509.
- Kachurina P., Buccafurri F., Bershadsкая (Vidiasova) L., Bershadsкая E., **Trutnev D.** Biometric identification in eHealthcare: learning from the cases of Russia and Italy // Lecture Notes in Computer Science. 2015. Vol. 9265 (Proceedings of the 4 International Conference EGOVIS 2015). Springer, 2015. P. 103-116. DOI: 10.1007/978-3-319-22389-6_8 ISSN: 03029743 ISBN: 978-331922388.
- **Trutnev D.**, Vidyasova L., Chugunov A. Challenges to Policy-Making in Developing Countries and the Roles of Emerging Tools, Methods and Instruments: Experiences from Saint Petersburg // Policy Practice and Digital Science: Integrating Complex Systems, Social Simulation and Public Administration in Policy Research / Editors M. Janssen, M. Wimmer, A. Deljoo (Public Administration and Information Technology. Vol. 10 / Series Editor Christopher G. Reddick). Springer, 2015. P. 379-392. ISBN 978-3-319-12783-5; 978-3-319-12784-2 (eBook); DOI 10.1007/978-3-319-12784-2;
- Bershadsкая (Vidiasova) L., Chugunov A., **Trutnev D.**, Abdрахmanova G. A Framework for Evaluating Online Services and E-Participation Tools: UN Methodology Application to Russian Regions // Joint proceedings of IFIP EGOV 2015 and ePART 2015. IOS Press, 2015.
- Dawes S., Bershadsкая (Vidiasova) L., **Trutnev D.** Approaches to assessing the open government data programs: comparison of common traits and differences at global context // International Conference on Electronic Governance and Open Society: Challenges in Eurasia (EGOSE 2015), November 24-25, 2015, St. Petersburg, Russia. ITMO University. Proceedings. NY: ACM Press, 2015. Copyright 2015 ACM 978-1-4503-4070-0.
- Bershadsкая (Vidiasova) L., **Trutnev D.**, Cross-border e-signature implementation experience // ACM International Conference Proceeding Series, Volume 2014-January, 27 October 2014, Pages 456-457, DOI: 10.1145/2691195.2691207, ISBN: 978-160558611-3.
- Bershadsкая (Vidiasova) L., **Trutnev D.**, "Evaluation of E-Participation in Social Networks: Russian E-Petitions Portal" // E-government and e-participation. Joint proceedings of IFIP EGOV 2014 and ePART 2014. IOS Press, 2014. p.76-83
- Bershadsкая (Vidiasova) L., Chugunov A., **Trutnev D.**, Measuring information society in Russia: Gaps and solutions for improvement // ACM International Conference Proceeding Series, Volume 2014-January, 27 October 2014, Pages 371-374, DOI: 10.1145/2691195.2691203, ISBN: 978-160558611-3.
- Bershadsкая (Vidiasova) L., Chugunov A., **Trutnev D.**, Information Society development in Russia: Measuring progress and gaps // ACM International Conference Proceeding Series, Volume 2014-November, 11 November 2014, Pages 7-13, DOI: 10.1145/2729104.2729122, ISBN: 978-145032945-3.

- Kokkinakos, P., Koutras, C., Markaki, O., Koussouris, S., **Trutnev, D.**, Glikman, Y. Assessing governmental policies' impact through prosperity indicators and open data // ACM International Conference Proceeding Series, Volume 2014-November, 11 November 2014, Pages 70-74, DOI: 10.1145/2729104.2729134, ISBN: 978-145032945-3.
- Brooks, L., Henriksen, H.Z., Janssen, M., Papazafeiropoulou, A., **Trutnev, D.** Public sector information systems (PSIS): How ICT can bring innovation into the policy-making process // ECIS 2014 Proceedings - 22nd European Conference on Information Systems, ECIS 2014; Tel Aviv; Israel; 9 – 11 June 2014, ISBN: 978-099155670-0
- Bershadsкая (Vidiasova) L., Chugunov A., **Trutnev D.**, "E-Participation Development: A Comparative Study of the Russian, USA and UK E-Petition Initiatives", 7th International Conference on Theory and Practice of Electronic Governance (ICEGOV 2013), Seoul South Korea, 2013. DOI: 10.1145/2591888.2591900, ISBN: 978-145032456-4
- **Trutnev D.R.**, "Understanding e-Government development barriers in CIS countries and exploring mechanisms for regional cooperation", 2nd Joint International Conference on Electronic Government. 2013 Springer Edition.P.87-101
- **Trutnev D.R.**, "Open Government Performance Measurement in Russia", Proceedings, International Conference "Digital Governance: From local data to European policies", Prague (CZ), 2013.
- Bershadsкая (Vidiasova) L., Chugunov A., **Trutnev D.**, "E-Government in Russia: Is or Seems?", Proceedings, 6th International Conference on Theory and Practice of Electronic Governance (ICEGOV2012), Albany NY, 2012. DOI: 10.1145/2463728.2463747, ISBN: 978-145031200-4
- **Trutnev D.R.**, Chugunov A.V. Human resources training in state and municipal e-governance: correlation between IT competence and e-government projects results // Public Administration. 2011, №3
- **Trutnev D.R.**, "IT Awareness of Senior Civil Servants and its Influence on the Results of E-Government Projects", Proceedings, 5th International Conference on Theory and Practice of Electronic Governance (ICEGOV2011), Tallinn, 2011.
- **Trutnev D.R.**, "Problems with the transfer of public services into electronic form: the learning objectives of civil servants in the fields of ICT and e-government", Materials of XVII All-Russia conference "Telematica 2010", St. Petersburg, 2010.
- "Institutional and legal framework of the Information Society and e-Government in Russia", Textbook, **D.R. Trutnev**, V.V. Utkin, A.V.Chugunov; SPSU ITMO, St. Petersburg, 2009.
- "IS management standards in e-government projects: problems and solutions", Materials of 10th All-Russia conference "Internet and modern society", St. Petersburg, 2007
- "Role and place of internationally recognised management standards in IT-Governance", Materials of RABE (Russian Association of Business Education) conference, Ulyanovsk, 2005
- "Problems of strategic IS management and the CobiT as the solution - the approach and practice", Materials of III-rd All-Russia practical conference "Standards in modern information systems projects", Moscow, 2003
- "Information Systems Management" - The textbook for MBA programs, V. Godin & **D Trutnev**, National Professional Training Foundation, 1999
- Report: "Implementation of the Great Britain National Vocational Qualification system's approaches to the Russian environment - the feasibility study", Manchester University Press, 1997